Office of Administrative Hearings (OAH) Procedures Transmittal	Transmittal Number: 05-30
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ALB OAH Staff X UPS ALJs Upstate LDSS	Subject:
SUP ALJs	Use of Outcome Reason Codes W-21 and W-24
NYC OAH Staff X NYC ALJs X NYC Agencies HRA Onl	
SUP ALJs X	

This transmittal replaces the information in Transmittal 03-02 for the use of outcome reason codes W-21 and W-24 for NYC Human Resources Administration (HRA) cases only.

Effective immediately, the definitions for outcome reason codes W-21 and W-24 have been revised to enable the NYC HRA to facilitate compliance with Agency Withdrawals. The following summarizes the appropriate use of W-21 and W-24.

## W-21 Agency Reevaluated Its Position and/or Settled the Issue with the Appellant

This outcome reason code is available for use when the agency has advised the Administrative Law Judge that it has already resolved the situation with the appellant before the hearing. In NYC, these withdrawals are generally a result of MDR (Mandatory Dispute Resolution) or other resolution work at the Center.

## W-24 Agency Resolved Issues to Client Satisfaction

This outcome reason code is to be used at the time of the hearing when there is no indication that resolution action by the agency has been completed prior to the hearing.

If there are any questions with respect to this transmittal, you may contact your supervisor or Jackie Donovan at (518) 473-4989 or via email jackie.donovan@otda.state.ny.us

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